

AUSTIN ELLIOT



Challenge

When the UK Government identified that their endproduct reporting systems were out-dated and required a modernised approach, Austin Elliot was commissioned to design, integrate, and implement a new system, embedding a centralised, common approach for all stakeholder agencies.

Solution

Austin Elliot designed and integrated a new, up-to-date end-product management system to meet the needs of the three aligned government agencies, delivering through the following tasks:

- ✓ Liaised with policy, security, mission teams, dev teams to gather and manage requirements including elements such as business change, stakeholder engagement plans and training/demos.
- ✓ Demonstrated resilience in a challenging 'grey space', proactively self-tasking to act as the pseudo conscience of change activity.
- Defined, designed and implemented of key collaboration initiatives to better enable strategic and operational alignment across technical developments.
- ✓ Led coordination activities to facilitate team coherence, strategic engagement, stakeholder engagement and reporting.

Digital Transformation

Results

With minimal client governance processes in place overseeing the project, Austin Elliot was able to establish the coordination and management of a core team. The team built in key processes that were essential to support the client's portfolio alignment and assurance across the three agencies. As a result, the client's three organisations were able to work more closely together, even in the absence of tangible leadership.



